

Telehealth Reimbursement for Physiotherapists



Medicare

- Medicare has introduced telehealth items which mirror existing face-to-face items.
- Telehealth items numbers are valid until **30 September 2020** and will be subject to review.
- The item numbers specific which are specific to **physiotherapy** can be seen below.
- For more information, visit the [MBS telehealth item numbers page](#).

Service	Existing items face-to-face	Telehealth items video-calling	Fee
Chronic Disease Management (CDM)			
Allied Health CDM Service	10960	93000	\$63.25
Autism Management			
Physiotherapy health service provided by telehealth attendance to a child aged under 15 years for treatment of a pervasive developmental disorder (PDD) or eligible disability by an eligible physiotherapist	82035	93036	\$89.35
Physiotherapy health service provided by telehealth attendance to a child aged under 13 years to assist with the diagnosis of the child or contribute to the child's disability treatment and management plan	82005	93033	\$89.35
Follow-up Allied Health Services for people of Aboriginal or Torres Strait Islander descent			
Allied Health CDM Service	81335	93048	\$63.25

Department of Veteran Affairs

DVA has followed Medicare in introducing temporary telehealth item numbers which are valid until **30 September 2020**. For more information, visit the [DVA website](#). The telehealth item numbers relevant to **physiotherapy** can be seen below.

Item description	Item Number	Fee (Excluding GST)
Initial Consultation	10960	\$63.25
Standard Consultation	82035	\$89.35
Extended Consultation	82005	\$89.35

Physiotherapy
reimbursement

This fact sheet was issued on 19/06/20 and is regularly updated. To find the latest version, visit coviui.com/reimbursements

Telehealth Reimbursement for Physiotherapists

POWERED BY
COVIU






National Disability Insurance Scheme (NDIS)

NDIS has funded **physiotherapy** service delivered through telehealth prior to COVID-19. Providers simply submit payment requests as they normally would for face-to-face services. The NDIS have also increased price limits by 10% for certain Core Supports and Capacity Building Supports (see [NDIS website for details](#)) to cover the cost of technological upgrades and introduced a temporary item for the purchase of low-cost Assistive Technology for telehealth with a price limit of \$750.00 (item number **15_222400911_0124_1_3**) for NDIS participants.

My Aged Care

The Commonwealth Home support Programme (CHSP) and Home Care Packages Program (HCP) have funded **physiotherapy** services through telehealth prior to COVID-19. Providers can be reimbursed for these services as they would face-to-face services. For more information, please visit the [CHSP Program Manual](#) or [HCP Guide](#).

Private Health Insurance

Insurer	Codes	Expected Expiry	Source (Linked)
	811 - Individual Initial/Referred Assessment by teleconsultation 812 - Individual Subsequent Treatment by teleconsultation	30/9/2020	Medibank for Providers
	811 - Individual Initial/Referred Assessment by teleconsultation 812 - Individual Subsequent Treatment by teleconsultation	30/6/2020	HICAPS Allied Health Item Numbers
	HCF requires providers to complete and sign a Telehealth Extras Claim Form for members to claim.	30/6/2020	HCF Telehealth Extras
	As per face-to-face appointments	30/9/2020	nib Telehealth and your cover
	T811 - Individual Initial Assessment Telehealth (At least 45 minutes via video) T812 - Individual Subsequent Treatment Telehealth (At least 30 minutes via video)	30/6/2020	HBF Telehealth Information for Providers

Physiotherapy
reimbursement

This fact sheet was issued on 19/06/20 and is regularly updated. To find the latest version, visit coviui.com/reimbursements